



Saving Water Partnership

Seattle and Participating Local Water Utilities

FACT SHEET

WATERSENSE TOILET DISCOUNT COUPON – FREQUENTLY ASKED QUESTIONS

Q: *Can I redeem my coupon in November or December?*

A: No. Coupons will be exchanged in September and October, 2009, ONLY (no exceptions).

Q: *Can I get a second coupon to replace another toilet?*

A: Sorry, only one coupon per billed address (no exceptions).

Q: *Can I use this coupon at any retailer that sells toilets?*

A: The coupons are only redeemable at participating WaterSense partners:

- Aurora Plumbing;
- Junction True Value;
- McLendon Hardware (5 locations);
- Morgan's Electrical and Plumbing (2 locations);
- Pacific Supply;
- Love Plumbing.

Visit www.savingwater.org for participating store locations.

Q: *Can coupons be redeemed before or after September and October?*

A: No. The program expires October, 2009. All coupons must be redeemed by October 31 (no exceptions).

Q: *What if I don't live in the Saving Water Partnership (SWP) territory?*

A: This program is for SWP customers only. If you received your coupon from your water utility you are in the SWP territory. If you're not sure whether your utility is part of the SWP, call your water utility or check on-line at www.savingwater.org.

Q: *My friend lives in Seattle, but I live outside the Saving Water Partnership service region. Can I use their coupon?*

A: Sorry, coupons can only be used by water customers within the Saving Water Partnership.

Q: *Will someone come and take away my old toilet?*

A: No, but there are several options available to customers.

- Old toilets can be recycled at several locations for a fee. Please visit www.savingwater.org for a list of companies that take toilets for recycling.
- Many city and county sponsored recycling events this fall will accept toilets. If there is an event in your area, check the flyer you receive in the mail for toilet recycling opportunities. **All non-porcelain hardware must be removed.**
- Customers can arrange for the pickup of their old toilets by calling their regular solid waste service provider and asking about their fee for special item pick-ups.

Q: *I bought a toilet using the coupon, but now I need to return it. Do I get my coupon back?*

A: Sorry, only one coupon per customer. Talk with the retailer where you purchased the toilet about other WaterSense toilet models, and their return policy.



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Q: *Can I use my coupon at the Kent or Puyallup McLendon Hardware stores?*

A: Yes.

**Redeem the single-family toilet coupons at the following WaterSense retailers.
September 1 – October 31, 2009**

Aurora Plumbing:

North Seattle Location; 14330 Aurora Ave N, Seattle, WA 98133 (206) 364-1140
www.auroraplumbing.com

Junction True Value Hardware:

West Seattle Location; 4747 44th Ave SW, Seattle, WA 98116 (206) 932-0450
www.junctiontruevalue.com

McLendon Hardware:

Renton Location; 440 Rainier Ave S, Renton, WA 98057 (425) 235-3555
Puyallup Location; 11307 Canyon Rd East, Puyallup, WA 98373 (253) 536-6560
Kent Location; 23662 104th Ave SE, Kent, WA 98031 (253) 850-2722
White Center Location; 10210 16th Ave SW, Seattle, WA 98146 (206) 762-4090
Woodinville Location; 17705 130th Ave NE, Woodinville, WA 98072 (425) 485-1363
www.mclendons.com

Morgan's Electrical & Plumbing:

Ballard Location; 8055 15th Ave NW, Seattle, WA 98107 (206) 789-3205
Wallingford Location; 3627 Stone Way N, Seattle, WA 98103 (206) 547-1617
www.morgansonline.com

Pacific Supply:

Capitol Hill Location; 1417 12th Ave, Seattle, WA 98122 (206) 322-1717
www.pacsupply.com

Love Plumbing & Remodeling:

Bothell Location; 12108 NE 163rd St, Bothell, WA 98011 (206) 949-5683
www.loveplumbing.com